

When your Gleco Trap is properly installed, it shouldn't leak. But if it does, here are a couple of common problems and solutions. If your problem is not solved by these notes, contact us and we'll talk about your specific situation.

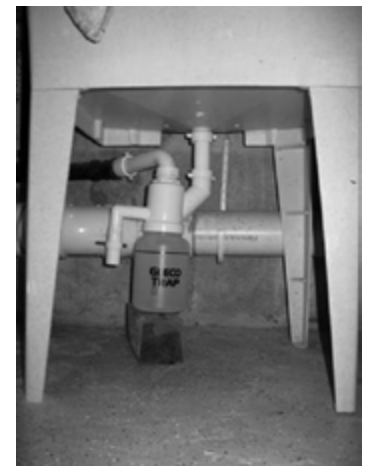
1. The O-Ring is out of place or crimped.
 - Make sure it's seated in the channel provided.
 - If you are installing a brand-new O-Ring, give it a quick tug to stretch it slightly and dab a little petroleum jelly on it (or into the channel) before installing - it will fit into the channel a lot easier.
2. Verify the threads on the bottle are properly lined up when you screw on the bottle.
 - Don't over-tighten the bottle. Screw it on by hand only until it's snug.
3. Don't pour extremely hot/boiling water down the sink without running the cold water at full blast while doing so.
 - The Gleco bottle is a thermoplastic bottle (originally formed by heat) and too much heat will cause them to deform.
 - The most common occurrence of this leak is in coffee shops when they pour hot coffee grounds down the sink alone. The Gleco Trap works great for trapping coffee grounds, but you need to run the cold water when you dump them down the drain.
4. Make sure you put a little petroleum jelly on the top rim of the bottle EVERY TIME you switch bottles.
 - Failure to put petroleum jelly on the rim will cause the O-Ring to drag and stretch out of shape or fall out of place.
5. Double-check the bottles. Although it doesn't happen often, occasionally the 2-piece mold for the bottles is off just a little bit and can cause a raised seam that could interfere with the seal the O-Ring creates. In most cases, you can just file down the raised seam on the top rim and you'll be fine.
6. Check the valve - you might not have gotten it completely shut.
7. Install The Gleco Trap so it hangs plumb. Don't cut corners on checking this part when installing The Gleco Trap. If it doesn't hang straight down, the weight of the bottle when it's hanging at a slight angle can prevent a good seal with the O-Ring as well as creating added pressure on the threads of the bottle. See the picture marked "misaligned installation" for an example. Notice how the slight angle led the customer to believe that support was needed? This installation also leads into our next problem.
8. If you have a utility sink, make sure that it's secured to the wall or floor so it doesn't move (which caused The Gleco Trap to hang at a slight angle in the example above). Even if you've taken the time to make sure it hangs plumb on installation, a bump of the sink when it's unsecured could pop the seals on your connections to The Gleco Trap and create a leak.
9. Bad connections to the sink drain or the wall waste line can cause leaks. In the example above, the waste line shows a light raise after The Gleco Trap, where it should be parallel to the floor.
10. Pets, kids, and errant adults could accidentally jar a Gleco Trap and pop the connections when it's installed under an open sink (most recent customer leak issue attributed to this reason: a Bull Mastiff ran head-first into The Gleco Trap).



Properly seated O-Ring



Petroleum Jelly on rim



Misaligned installation

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Ask your local supplier for extra parts or information on The Gleco Trap.